

THALMAN CHIROPRACTIC

How Are We Doing?

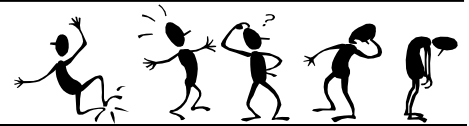
We would like to know how you feel about the services we provide so we can make sure we are meeting your needs. Your responses are directly responsible for improving these services. All responses will be kept confidential and anonymous. Thank you for your time!

Your Age: _____

Your Sex:

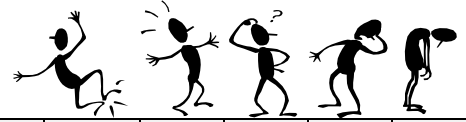
Male _____

Female _____



Please circle how well you think we are doing in the following areas:	GREAT 5	GOOD 4	OK 3	FAIR 2	POOR 1
Ease of getting care:					
Ability to get in to be seen	5	4	3	2	1
Hours/days office is open	5	4	3	2	1
Convenience of office's location	5	4	3	2	1
Prompt return on calls	5	4	3	2	1
Waiting/General:					
Time in waiting room	5	4	3	2	1
Time in exam room	5	4	3	2	1
Quality of care	5	4	3	2	1
Variety of treatment options	5	4	3	2	1
Staff:					
Provider/Doctor:					
Listens to you	5	4	3	2	1
Takes enough time with you	5	4	3	2	1
Explains what you want to know	5	4	3	2	1
Gives you good advice and treatment	5	4	3	2	1
Assistant/Office Staff:					
Friendly and helpful to you	5	4	3	2	1
Answers your questions	5	4	3	2	1

SURVEY CONTINUES ON THE BACK OF THIS PAGE



Please circle how well you think we are doing in the following areas:	GREAT	GOOD	OK	FAIR	POOR
	5	4	3	2	1
Website/Newsletter:					
Website: Information and layout/design	5	4	3	2	1
	5	4	3	2	1
Payment :					
What you pay for the care you receive	5	4	3	2	1
Explanation of charges	5	4	3	2	1
Collection of payment/money	5	4	3	2	1
Facility:					
Neat and clean	5	4	3	2	1
Ease of finding where to go	5	4	3	2	1
Comfort and design	5	4	3	2	1
Privacy	5	4	3	2	1
Confidentiality:					
Keeping my personal information private	5	4	3	2	1
The likelihood of referring your friends and relatives to us:	5	4	3	2	1
Are you planning to leave a review for us online?	Yes ____ No ____				

What do you like best about our office/staff/services? _____

What do you like least about our office/staff/services? _____

Suggestions for improvement? [Please refer to any area(s) listed above] _____

Thank you for completing our Survey!